Impresa
in the Cloud

Customer Information System

inHANCE

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in the Cloud

When you migrate your utility CIS software to the cloud, you opt for a transformative approach that allows you to leverage a distributed network of remote servers, instead of your on-premise servers, to effectively store, manage, and process your data. This paradigm shift allows for the retrieval and exchange of information to be conducted seamlessly and securely, spanning the distance between the cloud and your current location, no matter how remote or dispersed you may be.

CIS

What are our Cloud related Services?

- Database Management
- Managed Backups
- Server Updates
- Patches
- Server Resets
- Solution Updates

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Customer Information & Billing
Workforce Management
Customer Engagement

Benefits of Impresa in the Cloud

Continuous access

Cloud computing provides access to your computer resources over the internet. In the event that an unforeseen circumstance impacts your ability to access your offices, your team will be able to continue operations remotely, ensuring uninterrupted workflow.

Dependable recovery

Impresa in the Cloud offers automated data backups for your convenience. In case of a disaster or cyberattack, your data will be available from the latest backup.

Increased Security

Your utility depends on customer data for critical tasks like service provision and customer collections. Storing your data in a hosted environment enhances data protection, ensuring security and peace of mind.

In the cloud, we are responsible to manage your upgrade path, providing consistent updates and added features that help you remain ahead of the curve.

Continuous updates

Impresa's Cloud services provides expertise and support for your infrastructure's security and maintenance. We take the responsibility from you, allowing you to focus on key operational tasks, instead of cumbersome IT.

Effective allocation

Your locally managed equipment needs to be maintained, and you may incur cost for server replacement and resizing. Hosted environments easily scale to fit your utility changes, allowing costs to remain stable and predictable.

Expectable Expenses

Why make the Switch?

Available → **Reliable** → **Secure** → **Punctual** → **Efficient** → **Predictable**

Unlock the power of the Cloud Today!

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CONTACT US ✉